



Minnesota
STATE COLLEGES
& UNIVERSITIES

Agenda

Meeting: IMS Advisory Council

Meeting Type: Governance

Date: Monday, November 5, 2007
10:30 A.M.-1:30 P.M.

Coordinators:
David Bouchard
Smitha Pennepalli

Location: Metropolitan State U
Library Room 308
St Paul Campus

Attendees:

Agenda:

	Discussion Item	Notes / Action Items
I. 10 min	ANNOUNCEMENTS – D. Bouchard - Revised Procedures Motion	
II. 10 min	D2L System Status, Performance Issues, Risk Issues, Tools Status, etc. - Chuck Morris - Performance - Downtime/Reasons - Errors and Problems - Other Issues	
III. 10 min	Crisis Committee Structure Proposal - Penny Dickudt	
IV. 30 min	Establishing Performance Standards, Service Level Agreements (SLAs/ Expectations - Al Essa “Achieving D2L Operational Excellence” - Update re Archiving/Purging - The search for appropriate Metrics beyond uptime - Extending Standards, SLAs to D2L	
V. 15 min	Help Desk – Options for Resolving Concerns e.g. WebEx Usage, Options vs. Impersonation – Lesley Blicker	
VI. 10 min	Respondus Survey Results, Motion - Karen LaPLant	
VII. 15 min	Reports from Workgroup Committees – Establishing Charge, Facilitators, Plans/Goals, Coverage Areas D. Bouchard, et. al.	
VIII. 45 min	IMS of the Future (45 min) - Dual Platform Approaches at UMN– Elena Ivanova (20 min) - Moodle @ Moorhead – Rhonda Ficek (10 min) - Open Source Discussions – David Bahn (05 min) - Discussion of next steps, alternatives to D2L, Contract Renewal Issues – All (10 min)	
IX. 15 min	Timing, planning, schedules for Spring	